Hi

Yes, the version of our submission that you attached is the correct one.

Best regards

David

Hi David,

Thanks for this, that’s very helpful to have in advance. No need to worry about the format, this is fine.

I’ve attached the version of your submission I think is the right one to share, just to double check. Grateful if you could confirm.

Many thanks,

[Signature]

Hi

Please find below the questions which we would like to send to Ministers ahead of our planned meeting with them on the 10th June (the details of the meeting are still being confirmed, so, by copy of this e-mail, I will ask to let you know if the date of the meeting changes). Do you need the questions in a Word document or any other format?
As mentioned previously, we’d also like to send our substantive submission to the Williams Review. You should have a copy of this but please let me know if you’d like me to re-send it to you.

Many thanks for your help with this.

Best regards

David

DPTAC questions for Ministers: to be discussed at planned meeting on the 10th June

1. Would the Ministers consider adopting an explicit policy with regard to accessibility that ensures that disabled passengers can always expect to have assistance provided either by a member of station or on-board staff? This would address DPTAC’s strong concern around journeys by disabled people that suffer from the toxic combination of unstaffed stations and trains that do not have a second member of on-board staff able to provide assistance. Such a policy would, of course, benefit not just disabled passengers, but also passengers more generally.

2. Could the Ministers confirm what, if any, policies the Department has with regard to the use of DOO by train operators or reductions in on-board staff more generally? Does the Department have access to legal advice on the operation of DOO, and the extent to which operating trains where neither station nor on-board staff are able to provide assistance is lawful under the Equality Act? Would Ministers be prepared, in confidence, to share any such legal advice with DPTAC?

3. We believe that ministers are potentially considering the wider use of Driver Controlled Operation (‘DCO’), which entails the provision of a second member of on-board staff solely or largely focussed on customer service activities. Whilst this would address many of DPTAC’s concerns, there are still some significant issues from an accessibility perspective. Firstly, how would the Department ensure that train operators maintained adequate roster cover of staff, so that trains did not operate without a second member of staff due to staff sickness, or operational disruption for instance? Secondly, would on-board conductors be able to alight from trains at stations (particularly unstaffed stations) to identify any passengers needing assistance, and would they be able to hold doors open so that boarding assistance could be provided where required? Are there any circumstances in which DCO services would be allowed to operate without a second member of on-board staff?

4. In terms of DCO operations, does the Department have access to legal advice on some of the potential associated with this mode of operation such as DCO operation without a second member of on-board staff in defined circumstances, the use of ‘roving’ staff, and the
use of accessible taxis? Would Ministers be prepared, in confidence, to share any such legal advice with DPTAC?

5. With regard to DCO, would Ministers consider providing funding for the development of new technology that would facilitate the provision of assistance by on-board staff, such as an ‘app’ that allowed passengers at unstaffed stations to alert on-board conductors to the need to provide assistance at a forthcoming stop, noting that this would not obviate the need for station and on-board staff as set out in 1 above?

6. What is the initial reaction of the Ministers to the paper on a ‘fully accessible railway’ submitted by DPTAC to the Williams Review?

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From:                                                                                                             
Sent: 28 May 2019 09:21                                         
To: David Mapp                                                
Cc: Keith Richards;                                           
Subject: RE: Meeting with ministers on 10th June             

No problem. Thanks for letting me know, David.

---

From:                                                                                                             
Sent: 28 May 2019 06:49                                         
To:                                                                                                               
Cc: Keith Richards; David Mapp                                  
Subject: RE: Meeting with ministers on 10th June              

Hi

Just a quick note to let you know that Matthew and I had to postpone our meeting until this morning, so I’ll aim to send you the questions/ issues for the Ministerial meeting over the next couple of days. Apologies for the delay.

Best regards

David

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From:                                                                                                             
Sent: 23 May 2019 17:01                                         
To: David Mapp                                                
Cc: Keith Richards;                                           
Subject: RE: Meeting with ministers on 10th June              


Great – thanks, David.

Hi

That sounds fine, and much more straightforward. I’m meeting Matthew tomorrow to discuss our questions, so will draft something over the weekend, and have it ready for despatch immediately after the Bank Holiday. I’m happy for you to send the Williams Review paper at the same time.

Best regards

David

Hi David,

From a practical perspective, it might be most effective if you could send me the questions and issues you’d like to raise two weeks beforehand (or as soon as you can) and I can then include them in the briefing we’ll be providing to both ministers. It’s the usual approach we take for ministerial meetings as it means they’ll definitely be ready to cover the areas you want to discuss and is most effective for the ministers as they receive everything in one go. We could attach your Williams Review submission to the briefing too, if you were happy with that?

It will also mean you don’t need to worry about format or sending a formal letter – an email is fine. Let me know if that works for you, happy to discuss as ever.

Many thanks,

[Name]

From: David Mapp
Sent: 23 May 2019 12:03
To: [Name]
Cc: David Mapp
Subject: RE: Meeting with ministers on 10th June
Hi

I wonder if you could provide a word of advice on protocol. Keith, Matthew and I have a meeting with Nus Ghani and Andrew Jones on 10th June to discuss the Steer report. In preparation for the meeting we would like to send the ministers some questions, which could be used as the basis for discussion. We’d also like to send them a copy of our submission to the Williams Review.

I agreed with Keith before he left for Australia, that we would ideally send both around two weeks before the meeting, and that in Keith’s absence I would prepare and send the relevant communication. I’m assuming that the appropriate form of communication would be a letter from DPTAC, signed by me on behalf of Keith in his absence?

Let me know if this sounds correct and I’ll get something prepared.

Best regards

David
Hi

That date / time is good for me.

Thanks for your perseverance....!

Keith

Keith Richards
Chair
Disabled Persons Transport Advisory Committee (DPTAC)

On 3 Jun 2019, at 11:56, wrote:

Hi Keith, David, and Matthew,

We still haven’t found a date that works for everyone for the meeting with the Ministers to discuss the Steer report.

Private Office have come back with a proposal for **Tuesday, 18th June, 16:00 – 16:45** which will be **in the Houses of Parliament**. Please let me know if you’re available or not for this time/date.

(Keith, I’ve tried to get a couple of dates from them, but they said this is difficult as it’s dependent upon two Minister’s diaries. However, if this time doesn’t work then I’ll push for an easier way than the back-and-forth approach we’ve currently got)

Thanks,
Hi

Sorry for the delay - only got back to Heathrow around midnight on Saturday and have no idea what time/day it is now.....! Access to Wifi has been sporadic at best ..... but completely non-existent most of the time ..... I can’t make 13th June at all as I’m in Manchester training commercial mediators in disability awareness..... Can we see if the Ministers’ offices can give us some options otherwise we’ll be going back and forth for some time..... How are you? 

K

Keith Richards 
Chair 
Disabled Persons Transport Advisory Committee (DPTAC)

On 3 Jun 2019, at 08:51, wrote:

Hi Keith,

Can you please confirm whether you’re available for Thursday 13th June, 11:00 – 11:45 to meet with the Ministers?

Both David Mapp and Matthew Smith are happy with those times. Let me know if this doesn’t suit though please.

Thanks,

From: 
Sent: 29 May 2019 10:27 
To: 'Keith Richards'; David Mapp; matthew.smith 
Cc: 
Subject: RE: Meeting with Andrew Jones and Nusrat Ghani

Hi Keith, David, and Matthew

The Minister’s Private Office have come back and suggested Thursday 13 June, 11:00 – 11:45
Can you please let me know if you’re available for this revised time and date please?

Thanks,

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From: Keith Richards
Sent: 29 May 2019 05:12
To: David Mapp
Cc: Keith Richards
Subject: Re: Meeting with Andrew Jones and Nusrat Ghani

Hi

Just seen this - I’m doing a presentation between 12.30 and 1.45 that day in Fleet Street so would not be able to make this new time.

Any other time that day between 8am - 11.45 noon, and 2.15pm - 6pm would be fine.

K

Keith Richards

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On 29 May 2019, at 00:50,  wrote:

Hi David,

As Keith’s away (and it’s 00:45 in the morning where he is at the moment) I thought I’d forward the below email on to you before Keith replies.

Are you able to attend **GMH on 10th June, 13:45 – 14:30** to discuss the Steer report with the Ministers, instead of the original planned meeting at 16:00?

This will depend on Keith’s availability as well, so we’ll wait for his reply too – but, as the Ministers’ diaries clearly fill up quickly, I’m keen to confirm/re-arrange asap.

Thanks,

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From: Nusrat Ghani_MP
Sent: 28 May 2019 14:52
To: Nusrat Ghani_MP
Cc: Keith Richards

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Subject: Meeting with Andrew Jones and Nusrat Ghani

Dear Keith,

Apologies but we have had a sudden diary clash. Would you and David Mapp be available to meet with Ministers Jones and Ghani from 13:45-14:30 on 10 June in Great Minster House?

Best wishes,

<image001.png>

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